

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Complaint
527 East Capitol Avenue

Springfield Illinois 62794-9280

ORIGINAL
COMMERCIAL DIVISION

2003 AUG 28 AM 9:18

CHIEF CLERK'S OFFICE

Regarding a complaint

By E. JEROME MARY MALRY
(Person making the complaint)

For Commission Use Only:

Case 03-0520

against PEOPLES ENERGY

as to IMPROPER SERVICING ACCOUNT
REQUEST FOR AUDIT AND INVESTIGATION

(Reason for complaint)
In CHICAGO, ILLINOIS

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS)

My mailing address is 4346 North Clarendon Avenue, Garden Suite, Chicago, IL 60613-1576

The service address that I am complaining about is 4230 South Michigan, Chicago, IL

My home telephone number is 773 935-4425

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at 773 925-4425.

PEOPLES ENERGY (respondent) is a public utility and is subject to the provisions of

The Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rules(s), which you think, are, involved with your complaint.

220 ILCS 5/8-101 DUTIES OF PUBLIC UTILITIES

220 ILCS 5/8-302 READING OF METERS

220 ILCS 5/8-401 DUTY OF PUBLIC UTILITY

220 ILCS 5/8-102 AUDIT/INVESTIGATION

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about Yes No

Has your complaint filed with that office been closed?

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

1. No billing received for subject property for a period after the meter was removed and service restored, the bills once again were sent to a non existing basement address, of subject property.
2. That on or about April 2003, a notice was posted to shut off service. Peoples Energy was contacted and an agreement to accept payment made. However, prior to the shut off date posted on the shut off notice, the gas service was shut off again.

Please clarify state what you want the Commission to do in this case.

Date: 7/16/03
(Month, day, and year)

Complainant's signature

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

Rosemary Triplett, Esquire
P.O. Box 23501
Chicago, Illinois 60623
(773) 521-3115

You need to file the original and three copies of this form, with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents)

VERIFICATION

A notary public must watch you fill out this part of the form

I, E. JEROME MAUL, first being duly sworn, say that I have read the above petition and know what it says. The content of this petition are true to the best of my knowledge.

(Signature)

Subscribed and Sworn/affirmed to before me this 16 day of July 2003

NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions please call the counselor in the Consumer Affairs Division that handled your informal complaint.

